Texas Health Trace Updates
for Local and Regional Users

This biweekly communication is intended to provide local and regional users of Texas Health Trace with useful information about recent and upcoming system enhancements and features.

Tuesday, June 29, 2021

Major Accomplishments
- Script Updates – Text updates have been made to all three guided workflows to align the scripts with CDC best practices.
- Report Update for Jurisdictional Data Alignment PII – The Jurisdictional Data Alignment update for reports was previously restricting PII data for cases with missing county information. The logic for restricting PII data in reports has been updated to show PII to the assigned Jurisdiction when the county information is missing.
- Vulnerable Populations/Very High Priority Case Identification – The logic THT uses to identify cases associated with vulnerable populations facilities has been updated. The "Priority = Very High" will be assigned when: the lab record's Street Address and zip code match, the lab record's provider phone number or the Person record's phone number matches information about a facility identified as a vulnerable population facility.
- Vulnerable Populations/Very High Priority Case Ownership – The Case Owner of Cases that are identified as Vulnerable Populations, where "Priority = Very High", will now be assigned similarly to all cases. Previously, these cases were assigned Case Owner = DSHS.

Latest Resources and Trainings
- 6/11/21 Release (Regional/Local Health Dept)
- 6/11/21 Release (Call Center)

All training materials can be access by clicking on link ([Texas Health Trace Academy](#)). If you need your log-in details reset, please reach out to your RLHE Team Lead.

Lessons Learned
- Jurisdiction changes in THT have been top of mind among users. The Person History report type can be a useful tool in finding records that have moved in or out of a jurisdiction. Please find tips on how to set up this report in the [Contact Trace Academy](#). The THT team is evaluating additional mechanisms for alerting users about updates to the Jurisdiction Assignment.

Open Issues

- THT has used the question "Did you have close contact with someone with COVID or suspected in the past 2 weeks?" = yes, as evidence of Epi-linkage to support a Probable Case classification; however, an update has been requested to only use Exposed Contacts that have converted to cases as evidence of Epi-linkage. Solution delayed but expected to be delivered in Sprint 32.
- Multiple requests to make bulk updates to THT data have been submitted. The Contact Tracing Unit-Systems Development Team is creating a process to accept this type of request and execute them for THT users. ETA for this process is 7/1/21.
- Identify new avenues of communication and collect feedback on planned software updates. Alert RLHE partners of where to access these communications and how to provide feedback.

Plans for Next Sprint Cycle

- Automated Closing of Inactive Cases – A biweekly closing of inactive cases will be implemented to help data quality efforts. Cases with a "Last Modified" date greater than 60 days in the past will be moved to "Case Status = Closed".
- Travel Data – The collection of travel data will undergo an update to focus the recording of travel information to the Travel Detail Object in the Related tab of a Case record. The Travel Object will also be updated with simplified fields, prompting collection of each travel leg individually. Additionally, a "New" button to allow entry directly into the object will be implemented.
- Self Service Portal – The Self-Service Portal, where members of the public can report a suspected case of COVID-19, will be updated with Spanish translations to synchronize with the English text.
- Vulnerable Facilities References – The list of facilities that identify cases associated with Vulnerable Populations Facilities will be updated with current contact information to support the assignment of cases with Priority = Very High.
- Epi-linked Probable Case Classification – THT has used the question "Did you have close contact with someone with COVID or suspected in the past 2 weeks?" = yes, as evidence of Epi-linkage to support a Probable Case classification; however, an update has been requested to only use Exposed Contacts that have converted to cases as evidence of Epi-linkage.